

**ADULT'S SOCIAL CARE CASE EXAMPLE**

**CASE EXAMPLE: Client A**

Client A was referred on 11<sup>th</sup> October 2016 and made a priority due to her risk of falls. The case was allocated to Worker B on 28<sup>th</sup> October 2016. Worker B contacted Client A and arranged an assessment visit for 2<sup>nd</sup> November 2016. From the assessment, Worker B was able to order the equipment and review this on 21<sup>st</sup> November 2016. Client A's daughter was happy and Worker B was then able to close the case.

This is a good example of a case which we were able to assess, provide equipment and close in 6 weeks. This was partly due to Worker B having mobile working. As a result of this Worker B was able to visit promptly, order the equipment and complete the paperwork efficiently.